

Volunteer Role Description

Volunteer Role:

Visitor Experience Volunteer

Base:

Bryngarw Country Park

Your Volunteer Lead:

Country Park Supervisor

DBS:

Yes

Family activities such as pond dipping, bug hunts and nature walks.

Acting as a roaming engager within the country park, providing guidance and information to visitors.

Aim of volunteer role:

Acting as the first point of contact for all visitors to Bryngarw Country Park, providing them with a warm welcome along with appropriate information to aid their visit whilst on the Welcome/ Info desk.

Assisting with doing talks, walks and activity sessions for our visitors.

In this role, you will:

- Acting as the first point of contact for all visitors to Bryngarw Country Park, providing them with a warm welcome along with appropriate information to aid their visit whilst on the Welcome desk.
- Assisting with doing talks, walks and activity sessions for our visitors.
- Family activities such as pond dipping, bug hunts and nature walks.
- Acting as a roaming engager within the country park, providing guidance and information to visitors.

The volunteer:

No previous knowledge is required as training and equipment will be provided. However, this role will suit you if you have:

- Confident in delivering talks.
- Are confident and pro-active in approaching people.
- Experience in a customer related role would be advantageous.
- Able to communicate well to a diverse range of audiences
- Familiar with Bryngarw Country Park
- A good basic knowledge of UK wildlife, conservation, and nature.
- An enthusiasm for the natural world and sharing this with others.
- Ability to work well with other AWEN staff and volunteers.
- A generally happy, warm and welcoming disposition.

Time and commitment requirements:

- The time you may wish to spend volunteering will vary. You and your Volunteer Leader will mutually agree the hours that you can contribute.

Guidance, support and training

- A volunteer induction will be provided, as well as training for the use of any equipment.
- Further support and training will be agreed depending on specific tasks and volunteer needs
- Access to Awen Learn digital platform for compliance and personal development training.



What's in it for you

- This is an excellent opportunity to work within a National Forest of Wales.
- You will be part of a friendly and dedicated team with plenty of opportunities to meet new people.
- Improved knowledge of species and environments within Bryngarw Country Park.
- Meeting new people
- Awen Volunteering benefits
- Training opportunities will be provided.
- Suitable uniform will be provided to all regular volunteers.



Further Information:

- The exact hours you can contribute will be discussed prior to placement.
- This position is entirely voluntary and is therefore unpaid. Travel expenses are not paid. Any offer of a volunteer placement is not intended to create a legally binding contract between us and any agreement may be cancelled at any time at the discretion of either party. Neither of us intends any employment relationship to be created either now or at any time in the future.



What to do if you're interested in this volunteer role:

- Please email volunteering@awen-wales.com and the volunteer lead will be in touch for a chat.

